

# COST OF LIVING SUPPORT:

Funding available in Lincoln to support residents

Free support  
and advice  
available



There are a number of schemes available for eligible residents struggling during this cost of living challenge.

Volume 4.  
From December 2023

# Support available to eligible Lincoln residents



## COST OF LIVING SUPPORT



HM Government

The Government is providing Cost of Living support, particularly for those with the greatest need.

Find out more: [www.gov.uk/helpforhouseholds.campaign.gov.uk](http://www.gov.uk/helpforhouseholds.campaign.gov.uk)

### Winter Fuel Payment

Eligible residents could get between £250 and £600 to help pay for heating bills this winter. Find out if you are eligible at [www.gov.uk/winter-fuel-payments](http://www.gov.uk/winter-fuel-payments)

### £900 one-off Cost of Living Payment for those on means tested benefits

Eligible households on means tested benefits will receive a payment of £900 this year, made in three instalments.

### Household Support Fund 4

The Government is providing £10.9million for Lincolnshire via the Household Support Fund, which has been extended from April 2023 - March 2024. Find the most up to date information on the Household Support Fund at [www.lincolnshire.gov.uk/news/article/839/household-support-fund](http://www.lincolnshire.gov.uk/news/article/839/household-support-fund)

## BENEFITS



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### Independent Benefits Calculator

You could use independent benefits calculators to help find out what benefits you could get and how to claim them:

- [Turn2us Benefits Calculator \(benefits-calculator.turn2us.org.uk\)](http://benefits-calculator.turn2us.org.uk)
- [Benefits Calculator \(entitledto.co.uk\)](http://entitledto.co.uk)
- [Benefit and budgeting calculator \(betteroffcalculator.co.uk\)](http://betteroffcalculator.co.uk)

### Benefits Calculator for Residents of Lincoln

If you are unsure what benefits you can claim, complete the online calculator with your current information to find out what and how you can claim.

Visit: [www.lincoln.gov.uk/online/find-benefits-can-claim](http://www.lincoln.gov.uk/online/find-benefits-can-claim)

### Benefits and Money Advice

We help provide confidential advice regarding your money, welfare, and benefits. For further information please visit [www.lincoln.gov.uk/benefits/benefits-money-advice](http://www.lincoln.gov.uk/benefits/benefits-money-advice) or call **01522 873382**

## ENERGY SAVING AND ENERGY EFFICIENCY

### Warm Home Discount Scheme

You could get up to £150 off your electricity bill for winter 2023 to 2024 under the Government Warm Home Discount Scheme. Applications can be made from November 2023. Visit: [gov.uk/the-warm-home-discount-scheme](http://gov.uk/the-warm-home-discount-scheme)

## National Energy Action

National Energy Action is a charity working to end fuel poverty and offers new a Warm and Safe Homes Advice helpline 0800 304 7159 (Monday to Friday 10am -12pm).

## Home Energy Upgrade Scheme

The Home Energy Upgrade Scheme is available to Lincolnshire residents and offers energy saving home improvements, like insulation, renewable heating systems and solar panels. Contact Yorkshire Energy Solutions on **03309 126 199** or go to **[www.lincoln.gov.uk/greenliving](http://www.lincoln.gov.uk/greenliving)** for more information.

## FINANCIAL ADVICE AND SUPPORT

### Citizen's Advice

Citizens Advice offer free, impartial advice on debt, benefits, employment, and housing problems. Advice Line on freephone **0800 1448848** (Monday - Friday 9am to 5pm). Regular surgeries are also held in the city. Find out more: **[www.citizensadvice.lincoln.org.uk/](http://www.citizensadvice.lincoln.org.uk/)**

### Lincolnshire Credit Union

Credit Unions help people save money and can offer affordable loans. Visit **[nottsandlincs.co.uk](http://nottsandlincs.co.uk)** or call **0330 004 0842**.

### Pension Credit

If you are of pensioner age and not in receipt of Pension Credit visit **[www.gov.uk/pension-credit-calculator](http://www.gov.uk/pension-credit-calculator)** to see if you are eligible, this could boost your income up to £3,300 a year. Pension Credit claim line: **0800 99 1234**.

## HELP WITH HOUSING

People struggling to pay should contact us via **[www.lincoln.gov.uk](http://www.lincoln.gov.uk)** or customer services on **01522 881188** as soon as possible to discuss payment options or see if they are eligible for discounts.

### Discretionary Housing Payments

Discretionary Housing Payment can provide extra money to help residents in receipt of Housing Benefit or the housing element of universal Credit with housing costs including:

- Rent deposits
- Rent in advance
- Moving costs
- Rent arrears
- A shortfall between housing benefit and rent or housing costs included in Universal Credit and rent

Find out more: **[www.lincoln.gov.uk/dhp](http://www.lincoln.gov.uk/dhp)**

### Safe, Warm and Well Grant

Up to £10,000 available for minor essential repairs to make homes safe and warm for vulnerable owner occupier with a chronic or severe mental or physical condition.

Email **[housing.privatesector@lincoln.gov.uk](mailto:housing.privatesector@lincoln.gov.uk)** for further details or call **01522 881188**.

### Gas Central Heating Scheme

Up to £10,000 to provide a gas central heating system and installation for owner occupiers with a chronic or severe mental or physical condition exacerbated by cold.

Email **[housing.privatesector@lincoln.gov.uk](mailto:housing.privatesector@lincoln.gov.uk)** for further details or call **01522 881188**.

## HELP WITH FOOD

### Community Grocery

Lincoln Community Grocery is open for the people of Lincoln helping to keep families fed and give members access to support too. Visit: [communitygrocery.org.uk/lincoln/](https://communitygrocery.org.uk/lincoln/) or call **01522 265511**

### Food Banks

Lincoln Foodbank can provide emergency food and support to local people who are referred to them in crisis. Call them on **01522 542166** or visit: [lincoln.foodbank.org.uk](https://lincoln.foodbank.org.uk). Lincoln Community Larder is a registered charity which aims to relieve poverty in the Lincoln. Call them on **01522 569 291** or visit [lincolnlarder.co.uk](https://lincolnlarder.co.uk)

### Greater Lincolnshire Food Partnership

Lincolnshire has a range of community support charities, churches and organisations that can help with emergency food. Eligibility and referral processes vary. Visit: [lincolnshirefoodpartnership.org/foodbanks/](https://lincolnshirefoodpartnership.org/foodbanks/)

## WELL-BEING AND EMOTIONAL SUPPORT

### Mental Health Support

Lincolnshire has confidential, free phone helpline for emotional mental health support. Specialist workers provide support, advice, and guidance 24 hours a day on **0800 001 4331**.

### Here For You

Offer mental health and emotional wellbeing advice line for young people, parents, and carers. Available **24 hours a day** on free phone **0800 234 6342**.

### Wellbeing Lincs

Wellbeing Lincs is a countywide service supporting adults across Lincolnshire to achieve confident, fulfilled, and independent lives. Call **01522 782140**.

### Bridge Central Wellbeing Cafe

Bridge Central is home to Bridge Church and hosts many activities and events throughout the week. Visit the **Bridge Centre Community** Facebook page to find out more or call **01522 530730**.

### Lincoln Salvation Army Community Drop-ins

Lincoln Salvation Army hosts a safe, warm and friendly place for residents every Wednesday and Friday from 10am - 12.30pm at 106 High Street, providing free breakfast and hot meals and drinks.

## NEED FURTHER SUPPORT?

Further support can be found on our dedicated **Cost of Living Support** page on our website, which will be regularly updated. Please visit [lincoln.gov.uk](https://lincoln.gov.uk) or scan the QR code.

If you need information in a different format please contact us stating the format that you need (for example, braille, BSL or large print). Other languages are also available.

SCAN ME



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